Personal data privacy protection & policy

company Vektiva s.r.o. Rezlerova 294, Prague 10 – Petrovice 109 00 Czech Republic Tax identification number: CZ 27897443 Registered in the commercial register amended by the Municipal court in Prague, section C, number 125004 Of The sale of goods through the online store located at the Internet address: www.vektiva.com a www.smarwi.com

Vektiva s.r.o. undertakes to respect and protect your privacy, to protect your personal data and to proceed in accordance with the EU Directive set out in the General Data Protection Regulation GDPR and amended by Act No. 101/2000 Coll., on the Protection of Personal Data.

1. PERSONAL DATA PROVISION ACCEPTANCE

1.1. As part of registration Vektiva s.r.o. acquires your consent to the inclusion of the provided data in the company database and their further processing is obtained. The information you have acquired as a customer will always be used only for the purpose of supporting you as our customer and will not be provided to 3 parties without closing the consignment and giving consent to this specific purpose.

2. PURPOSE OF COLLECTING DATA

2.1. Vektiva s.r.o. is committed to collect and use your personal information only with your knowledge and consent. This may occur for the purpose of ordering, or subsequently using products and services. We may use your data for purposes related to the provision of services to your person, such as processing orders, shipping goods, entering into a contract, providing services and products, or information that you request or answer your complaints or inquiries.

3. PERSONAL DATA SECURITY

3.1. Vektiva s.r.o. is committed to protect and safeguard your personal information. We use a variety of security technologies and practices (such as secure https, encryption of your user data, etc.) to protect your personal information against unauthorized access, misuse



or disclosure. Without your consent or change to the law, we will not share your personal data you provide to us online.

4. PERSONAL DATA AND WHERE ARE THEY REQUIRED

4.1. In the case of registered access to web sites managed by Vektiva s.r.o. visitors are required to enter access to the eshop by entering their access data to verify their identity and to allow entry. The data is collected for a minimum of 3 years, but always until the customer asks itself by e-mail about the deletion of our data from our database or after the expiry of the legal time associated with the purchase of the goods / the use of the services required to hold the personal data. Providing data is a necessary condition for registration and / or purchase of goods. If you wish to delete your data or wish to provide information about your personal data about you, Vektiva s.r.o. please send an email to info@vektiva.com. Deleting data will cancel your user account and your registration.

5. WHAT DATA WE COLLECT

5.1. Vektiva s.r.o. operates sites where you can order products or services, enter requirements, and register yourself. The personal data collected on this site are: billing information, delivery address, contact person, telephone number, email address, and business transaction information.

6. PERSONAL DATA CHECKING

6.1. Vektiva s.r.o. gives you the ability to review and update your user data in your user profile at any time. You always have the opportunity to let us know that you do not wish to receive unwanted direct marketing materials, product information, or other communications from us. We will respect your point of view and request. If necessary, contact us at info@vektiva.com

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